

HOW TO OBTAIN A CERTIFICATE IN "JSIS ONLINE" ?

➔ From « **Create a request** » in the main Menu, click on **Certificates**

The screenshot shows the 'Joint Sickness Insurance Scheme' main menu. At the top, there is a navigation bar with 'CREATE A REQUEST' highlighted. Below it, a 'Create a request' section contains six icons: Reimbursements, prior authorisation, Recognition of serious illness, Direct Billing, Health screening request, and Certificates. A red arrow points to the 'Create a request' button, and another red arrow points to the 'Certificates' icon. To the right, there are 'Information' and 'Useful links' sections. The 'Information' section includes: 'To make an appointment with JSIS welcome offices in Brussels, Luxembourg and Ispra' and 'Reimbursement : seasonal flu vaccination'. The 'Useful links' section includes: 'How do I introduce a claim for reimbursement online?', 'How to submit a request for the recognition of serious illness?', 'Tutorial : supporting documents', and 'Agreements between JSIS and hospitals'.

➔ select the **beneficiary** and the **type of certificate** needed:

The screenshot shows the 'Certificate request' form. It has a 'CLOSE' button in the top right. The 'Selection of a beneficiary' section has a 'Sickness Coverage' dropdown with radio buttons for 'Primary', 'Complementary rights', and 'No rights'. Below it are two options: 'Affiliate - MAI' (selected) and 'Spouse - ROL'. The 'Available certificates' section has a 'My available certificates' button and a table with two rows: 'JSIS primary coverage certificate' and 'Certificate for the "Vlaamse Zorgkas"'. The 'For the following certificates, please send a request to the PMO' section has a 'Contact PMO' button and a table with four rows: 'JSIS primary coverage certificate - Start/End date', 'Certificate for JSIS cover top up', 'Extension', and 'Vlaamse Zorgkas - BO'. The last row has a sub-row: 'Certificate for Vlaamse Zorgkas - lifelong (only valid for retired staff)'.

→ click on the **language** wished + **Submit**

Certificate request CLOSE

Selection of a beneficiary

Sickness Coverage : Primary Complementary rights No rights

Affiliate - MAF Spouse - ROL

Available certificates My available certificates

Available Languages for this certificate

Danish
German
Greek, Modern
English
Estonian
Finnish
French
Hungarian
Italian
Latvian [Latvian, Lettish]
Lithuanian
Maltese
Dutch
Polish
Portuguese
Romanian
Slovak

JSIS Certificate Primary : JSIS primary coverage certificate

For the following certificates, please send a request Contact PMO

DESCRIPTION
JSIS primary coverage certificate - Start/End date
Certificate for JSIS cover top up
Extension
Vlaamse Zorgkas - BO
Certificate for Vlaamse Zorgkas - lifelong (only valid for retired s

A message will inform you that your request will be available in an hour, but often it takes less time to receive a confirmation email.

→ Connect again and click in the 3rd block on « My Certificates » and then on « **My available certificates** ». You will see the red pdf symbol at the end of the line on the right. You can now save and/or print the certificate to prove your JSIS coverage. Have a good trip !

My available certificates

Search: i

2 Record(s) found

STATUS	BENEFICIARY	DESCRIPTION	DOCUMENT DATE
<input type="button" value="READ"/>	MARTINE PLA	JSIS primary coverage certificate	12/05/2022
<input type="button" value="READ"/>	MARTINE PLA	JSIS primary coverage certificate	12/05/2022

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